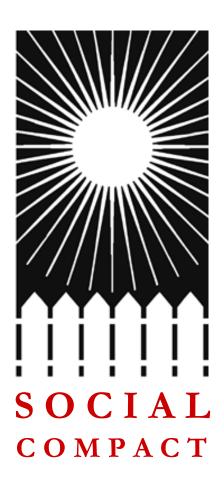
Houston Neighborhood Market Drill Down



Social Compact Board of Directors Includes Senior Officers of America's Major Financial Institutions

- Michael R. McGuire,
 Affinity Bank
- Eugene A. Ludwig, Former
 Comptroller of the Currency
- Mark Willis, Chase Community Development Group
- Barry Zigas, Fannie Mae
- Stacey H. Davis, Fannie Mae Foundation
- Dean Schultz, Federal Home
 Loan Bank of San Francisco
- Preston Martin, Federal
 Reserve System, former Vice
 Chairman

- Joseph Reppert, First

 American Real Estate

 Information Services, Inc.
 - Donald E. Lange, Pacific Financial Services, Inc.
- W. Roger Haughton, The PMI Group, Inc.
- Paul Bognanno, The Principal Financial Group
- Arthur Ryan, The Prudential Insurance Company of America
- Roger Joslin, State Farm
 Fire & Casualty Company

Social Compact Awards



10 years of identifying successful inner-city business investment models

Strategic corporate-community alliances



Business performance and long-term community strength

It's About Helping Neighborhoods

Attract Private Sector Investment

Not Simply Federal Assistance

Addressing The ISSUES

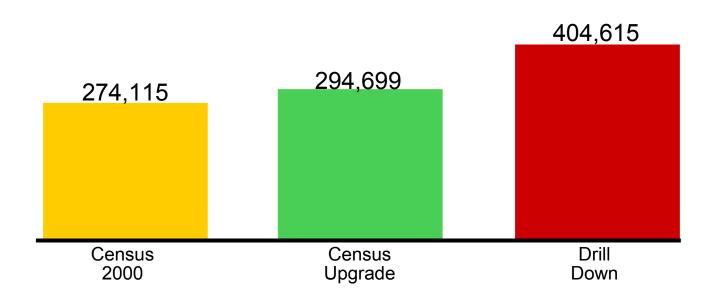
Absence of: Dependable business-oriented data

Effective market analysis tools that work in the inner city

Chicago Population 2000

Four Chicago Emerging Neighborhood Markets

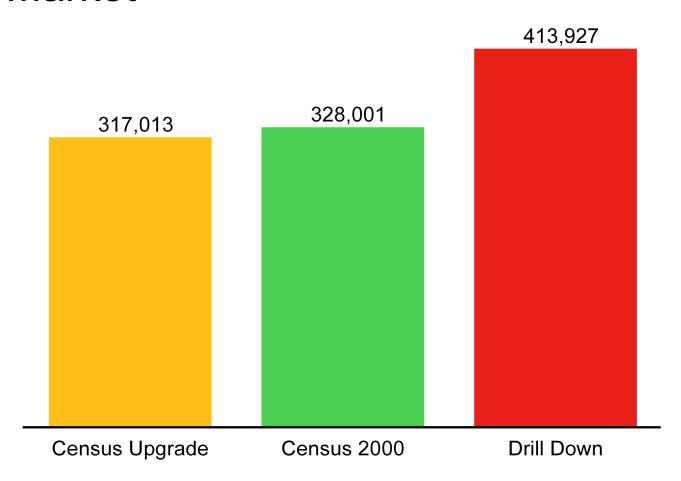
As this and the next slide show, the Drill Down found a significantly higher population in its two previous markets (Chicago and Harlem) as well as Houston.



Harlem

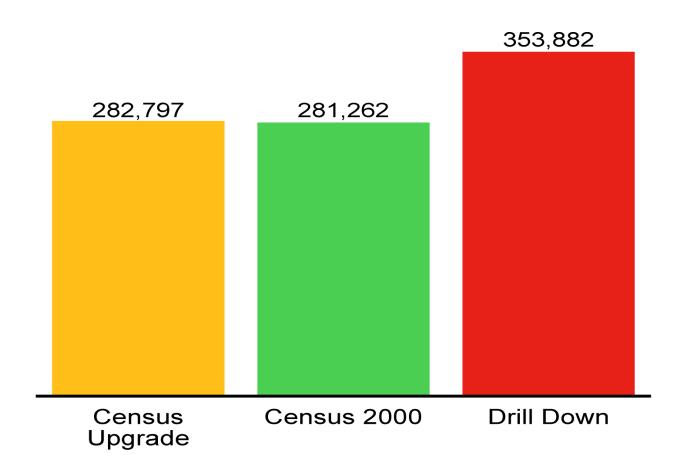
Population 2000

Emerging Neighborhood Market



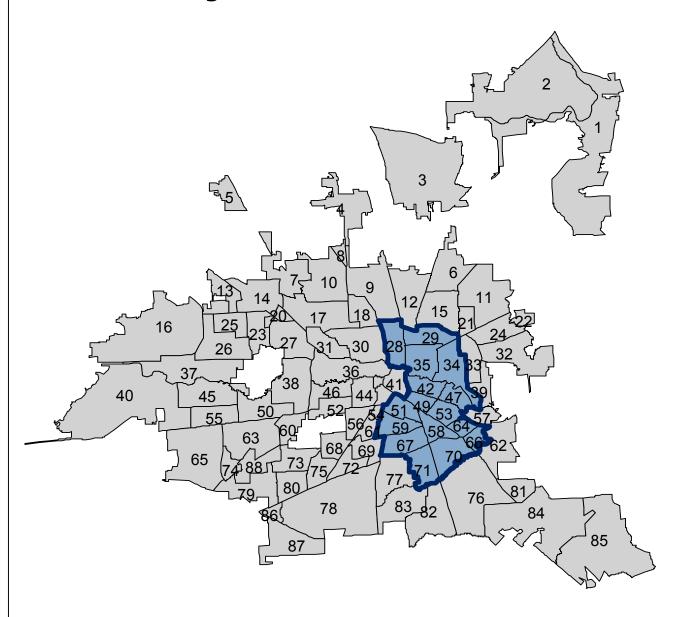
Population 2000

Emerging Neighborhood Market

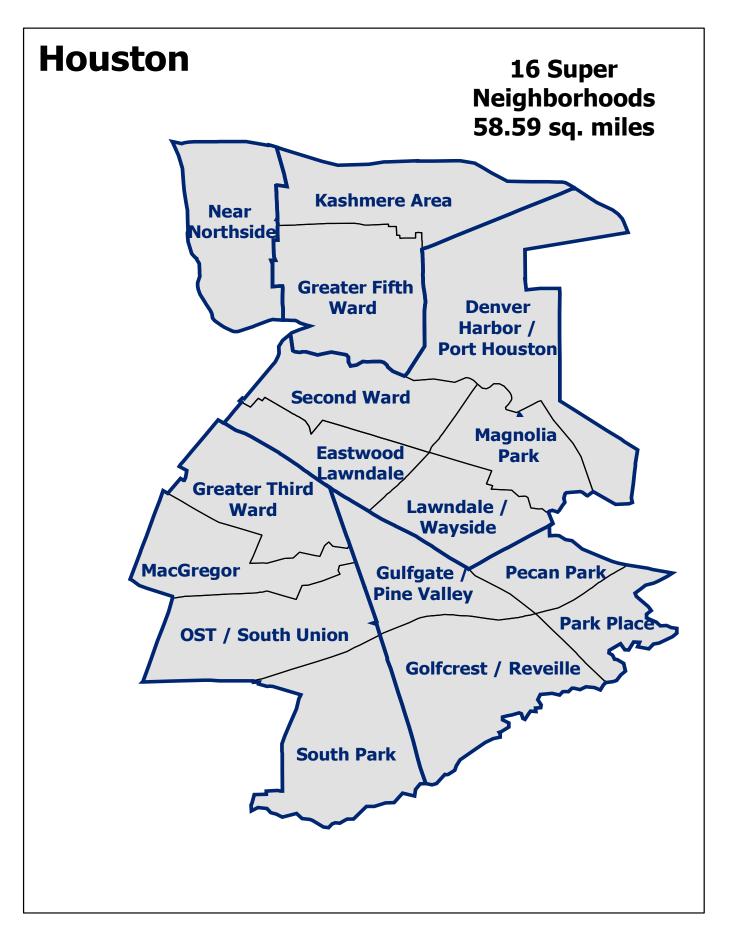


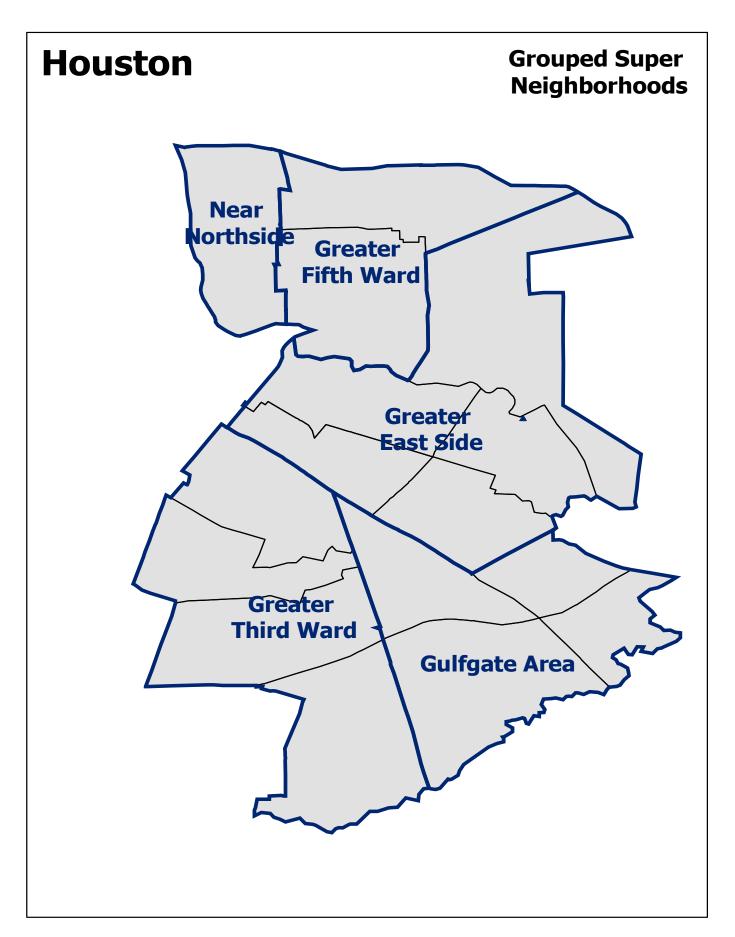
Where in Houston

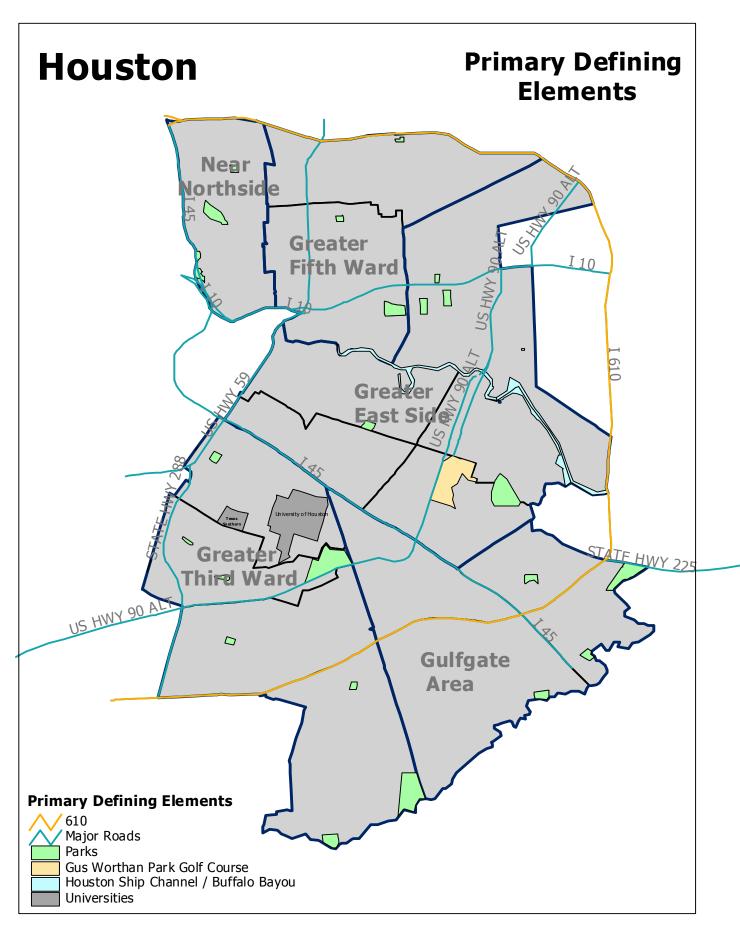
Drill Down Neighborhoods

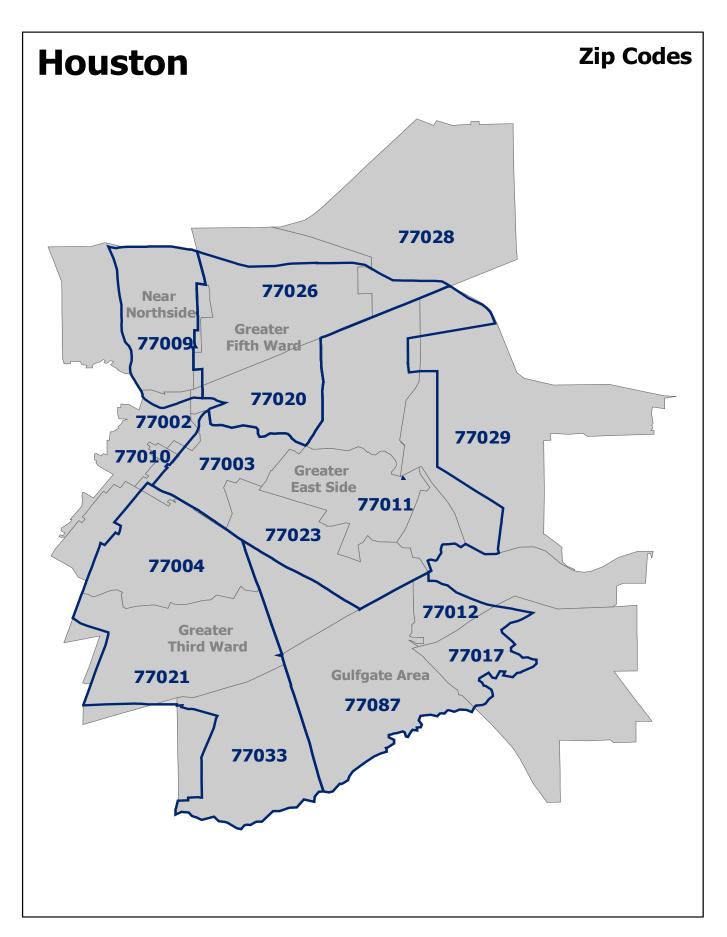


16 Super Neighborhoods58 Square Miles









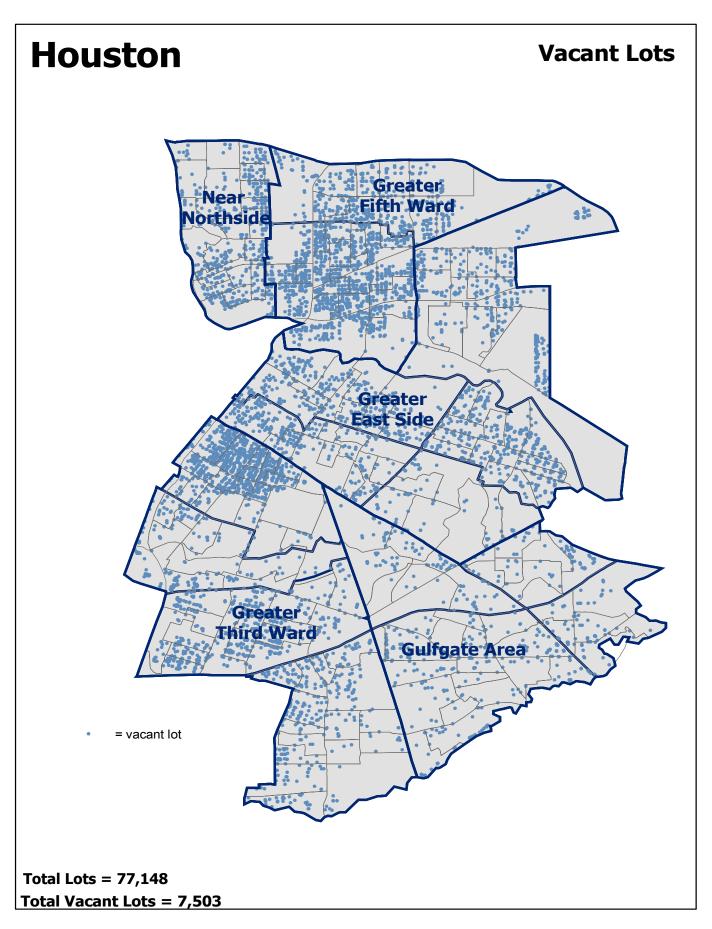
Methodology

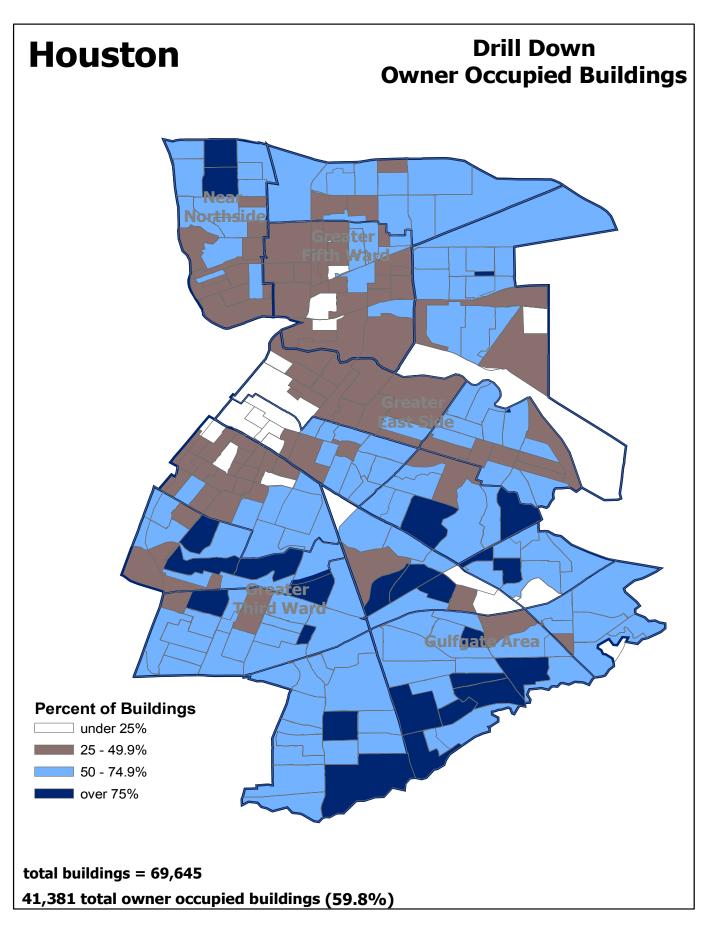
How you build good data Use multiple sources Clean (and clean) and test Verify on the street Blend 50+ information sets

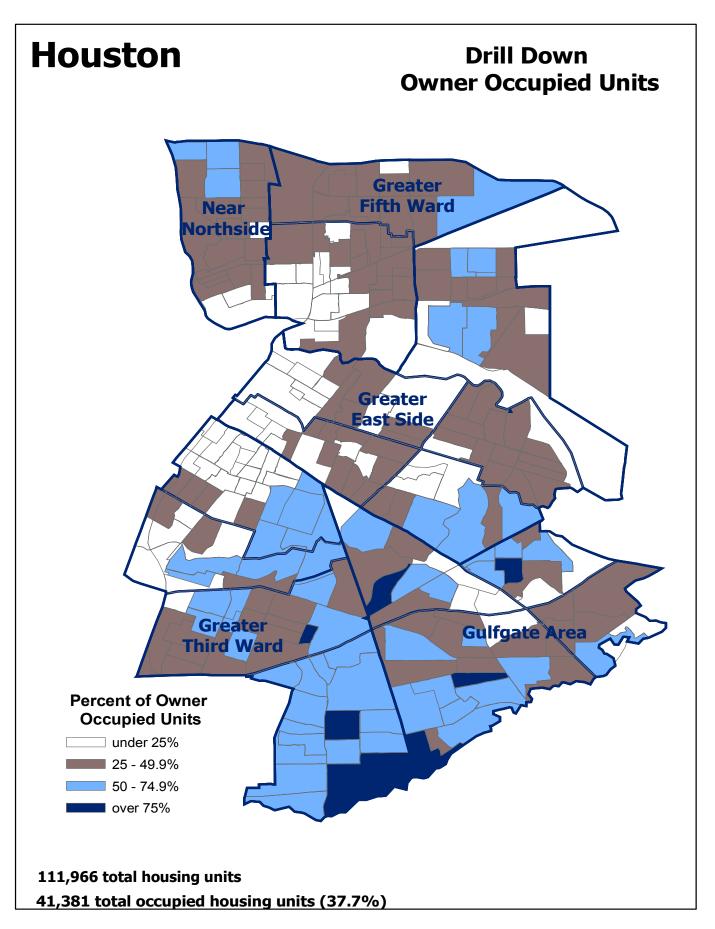
Population and household counts

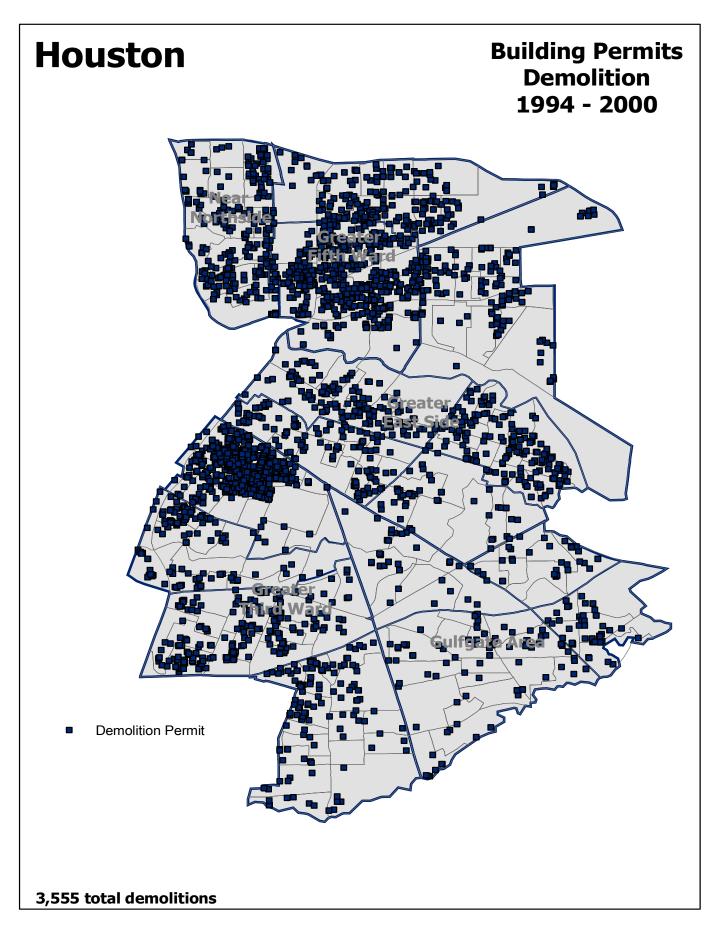
Build a comprehensive real estate inventory: Every parcel, every building, every unit, every household

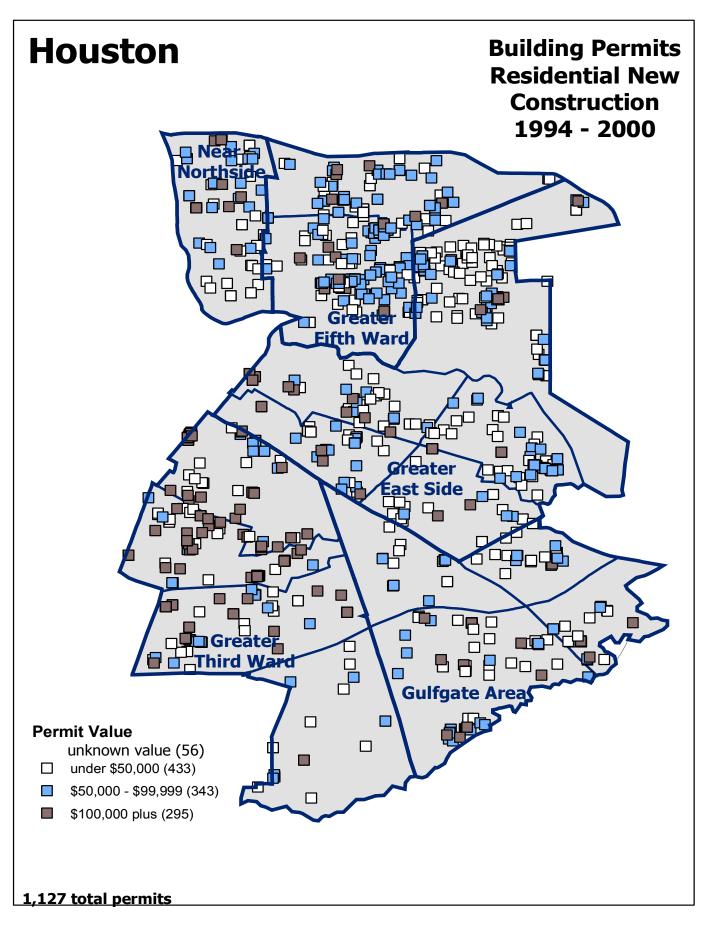
- Tax assessor
- Building permits
- Auto registration
- First source real estate
- Cable billing addresses
- First source credit

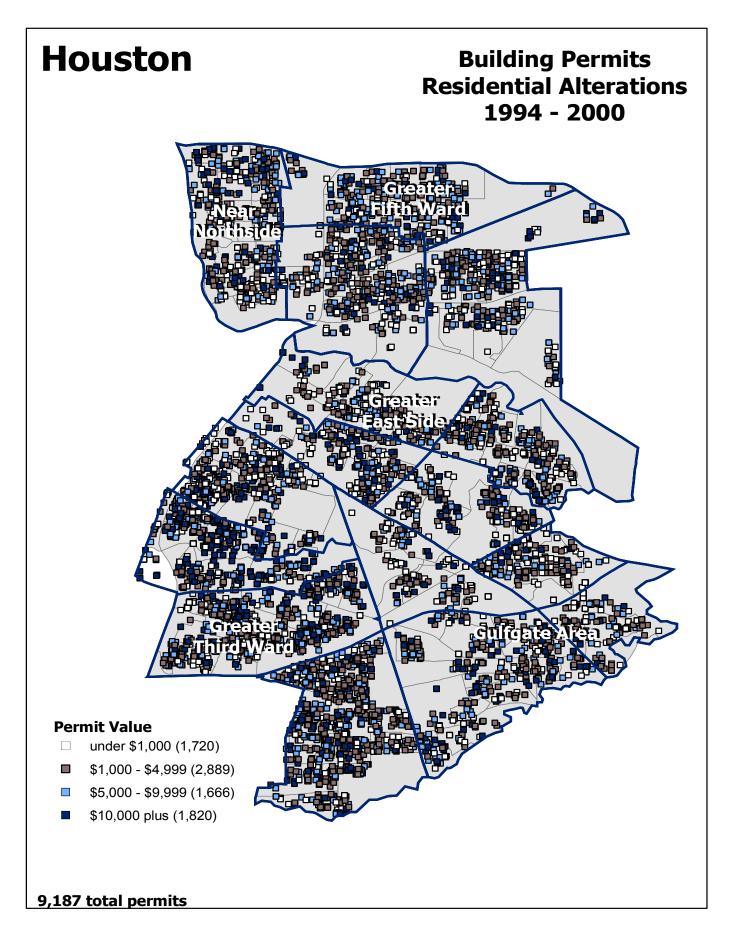


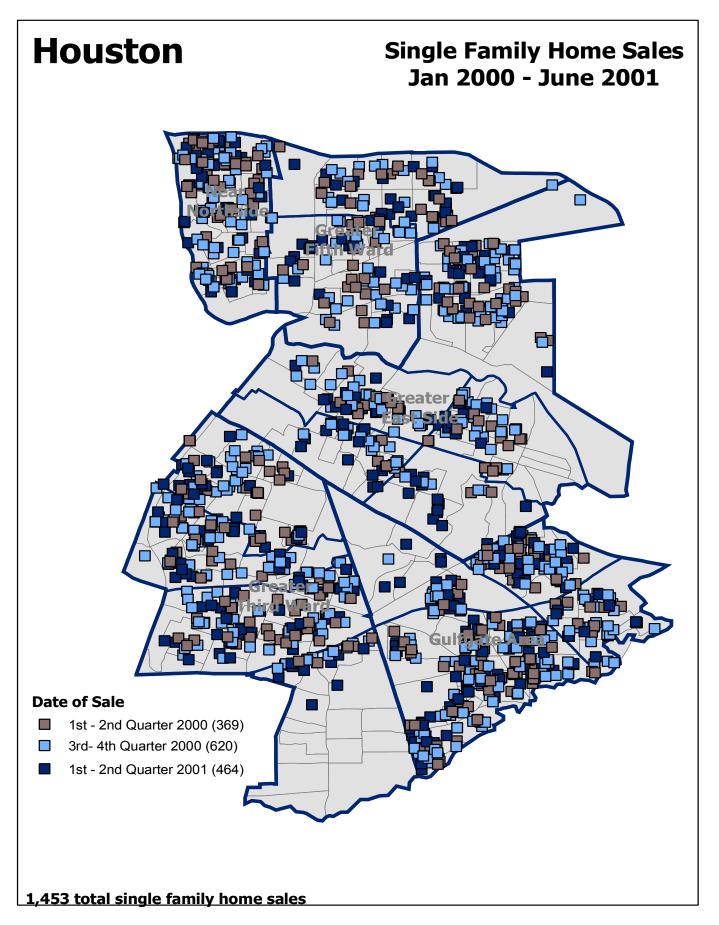






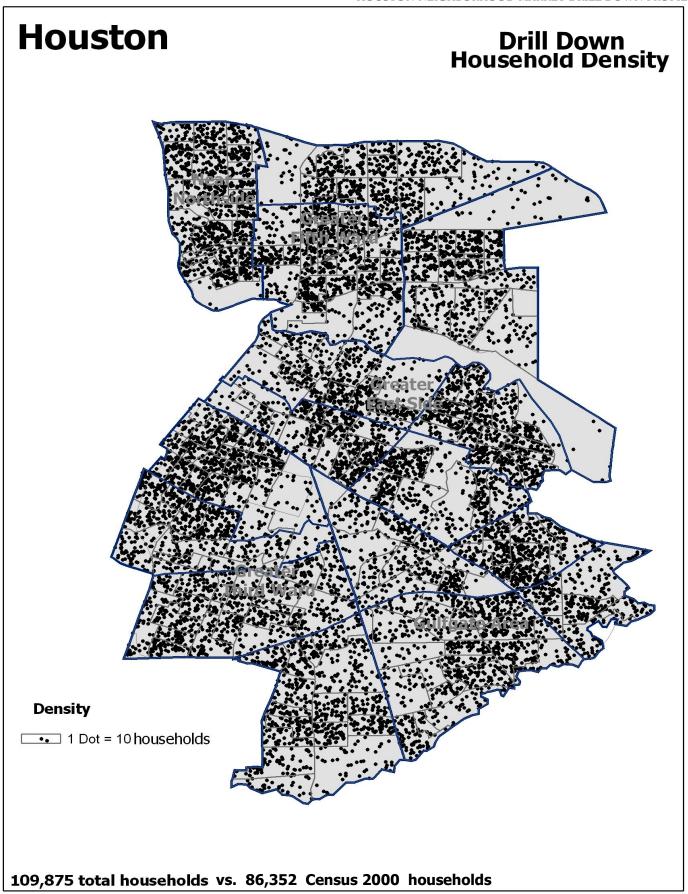


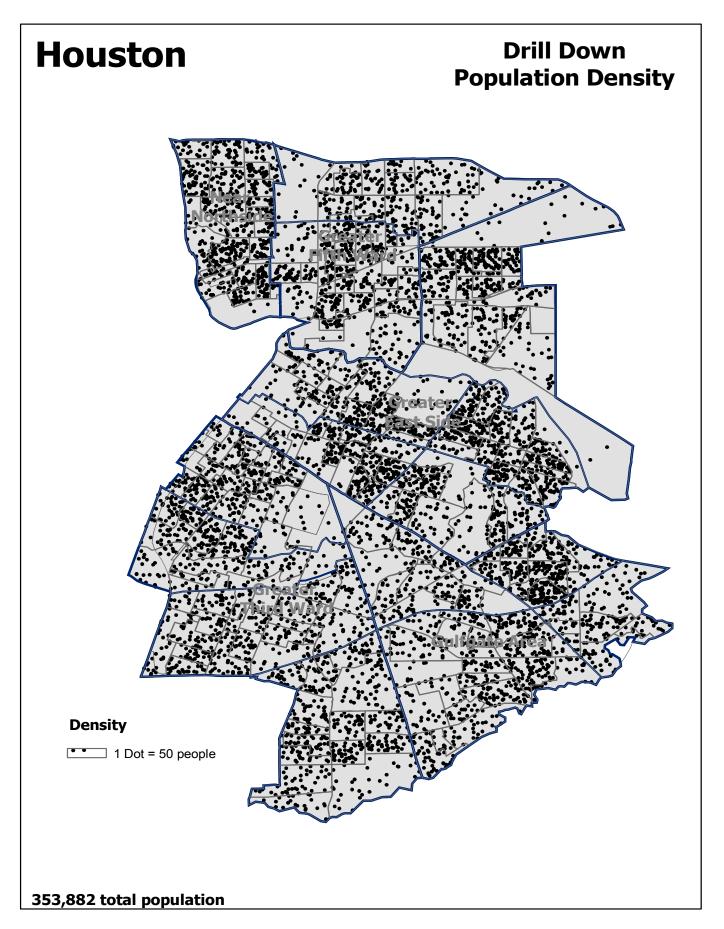


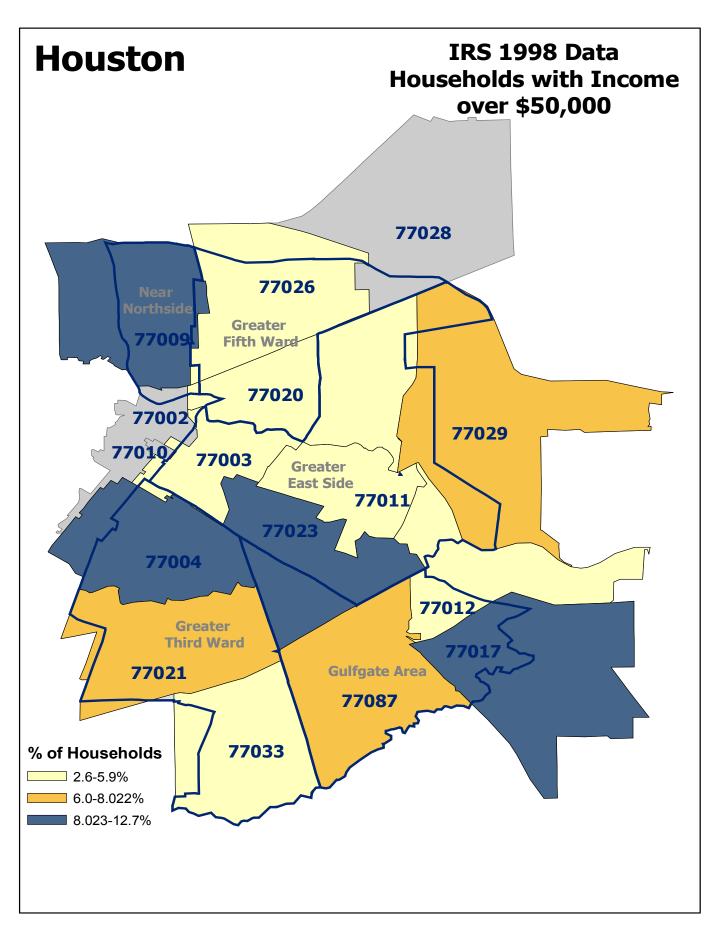


Houston Auto Registration Density Density = registered vehicle 143,949 total autos registered 87,208 households with registered vehicles

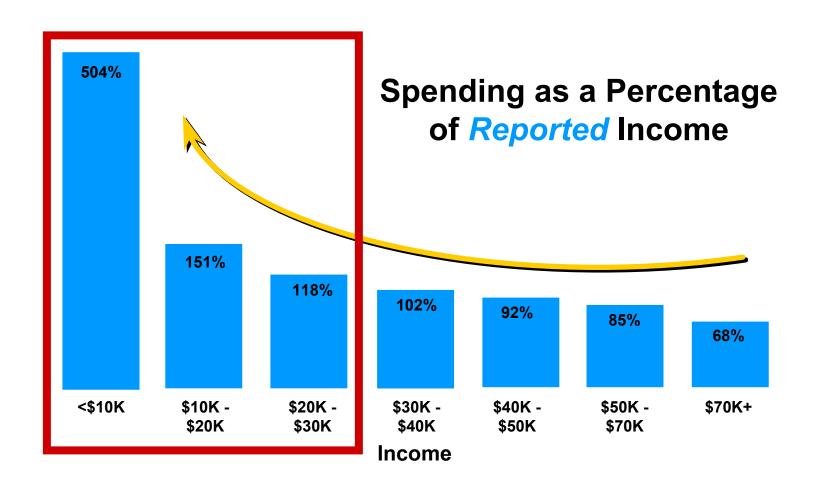
Houston Acxiom / Experian Household Density Density 1 Dot = 10 99,029 total households (90.1% of all households)







Consumer Expenditure Survey, 1999



Emerging neighborhood markets concentrated in America

Source: Consumer Expenditure Survey (1999)

Emerging Neighborhood Market Opportunity

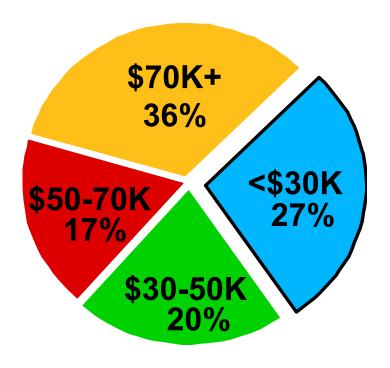
Consumer Income Spending



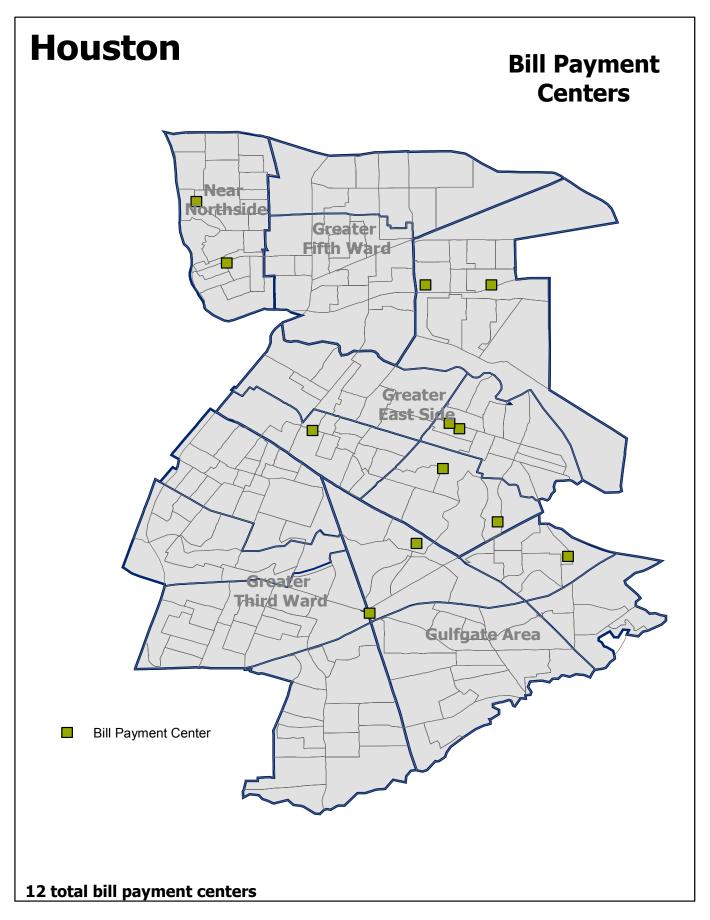
\$ 30-50K \$ 625 Billion

\$ 50-70K \$ 533 Billion

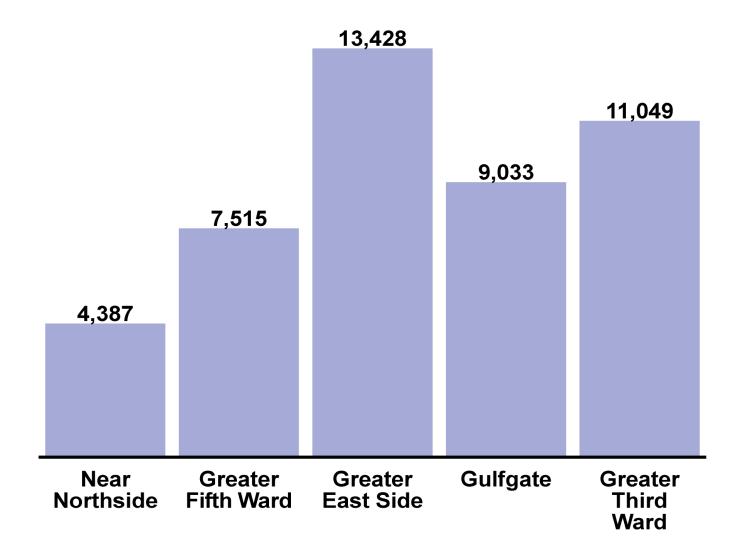
\$ 70K+ \$ 1.1 Trillion



Source: Consumer Expenditure Survey (1999)



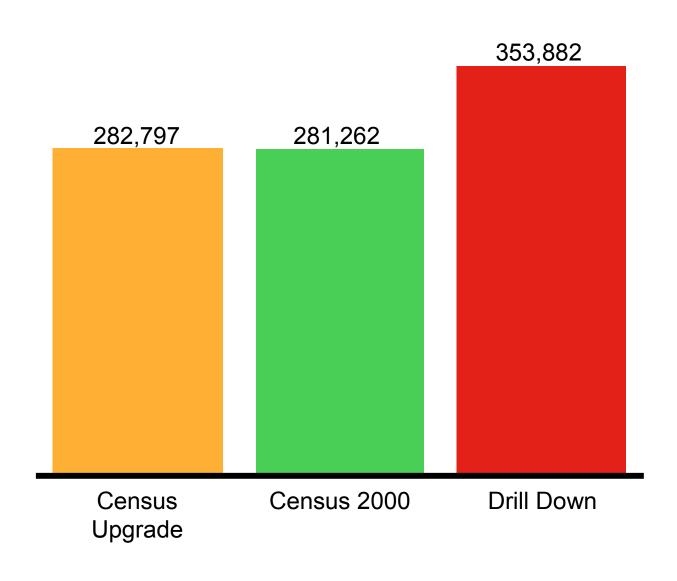
Households without documented banking relationship by group



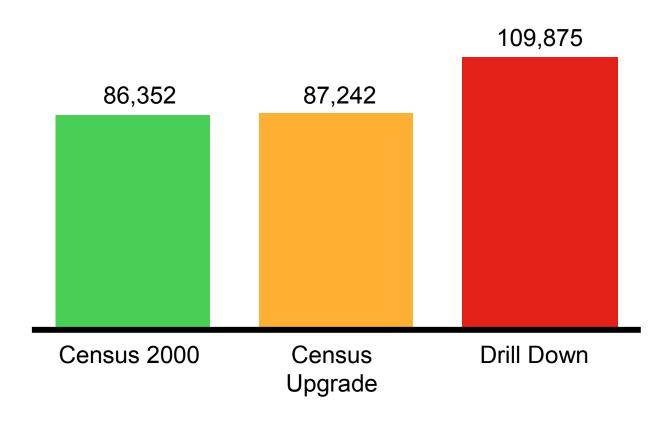
^{*}An additional 10,846 households with undocumented credited histories and no banking relationship were uncovered by the Drill Down

Population

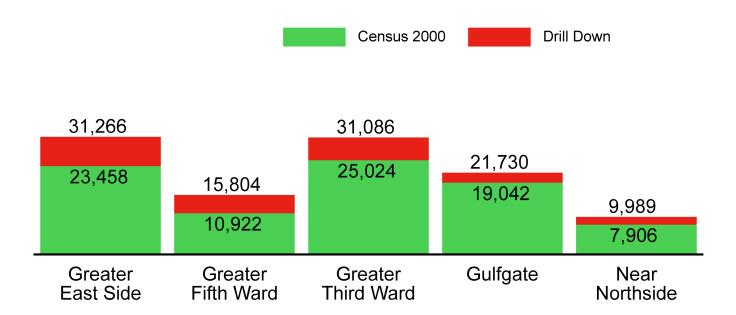
Population 2000 (Combined Drill Down Market)



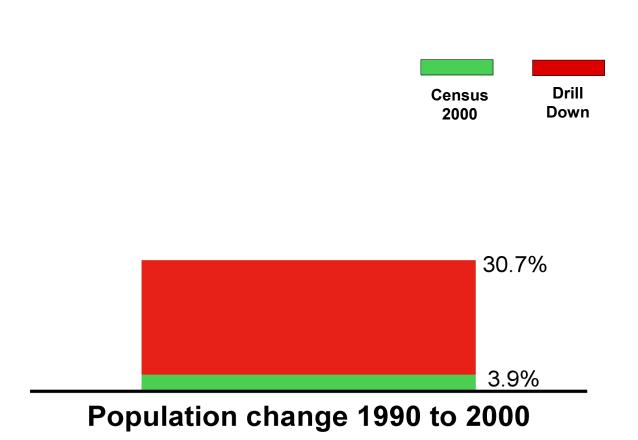
Households 2000 (Combined Drill Down Market)



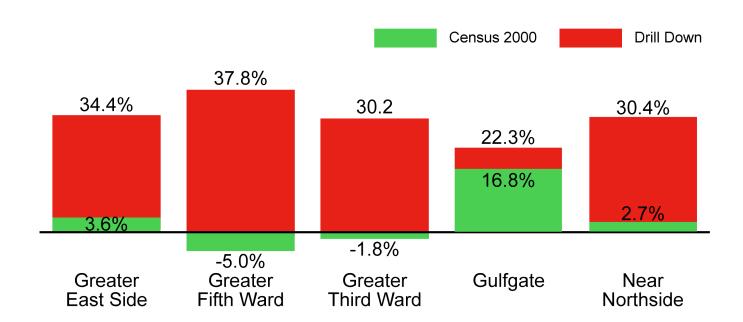
Households 2000 by group

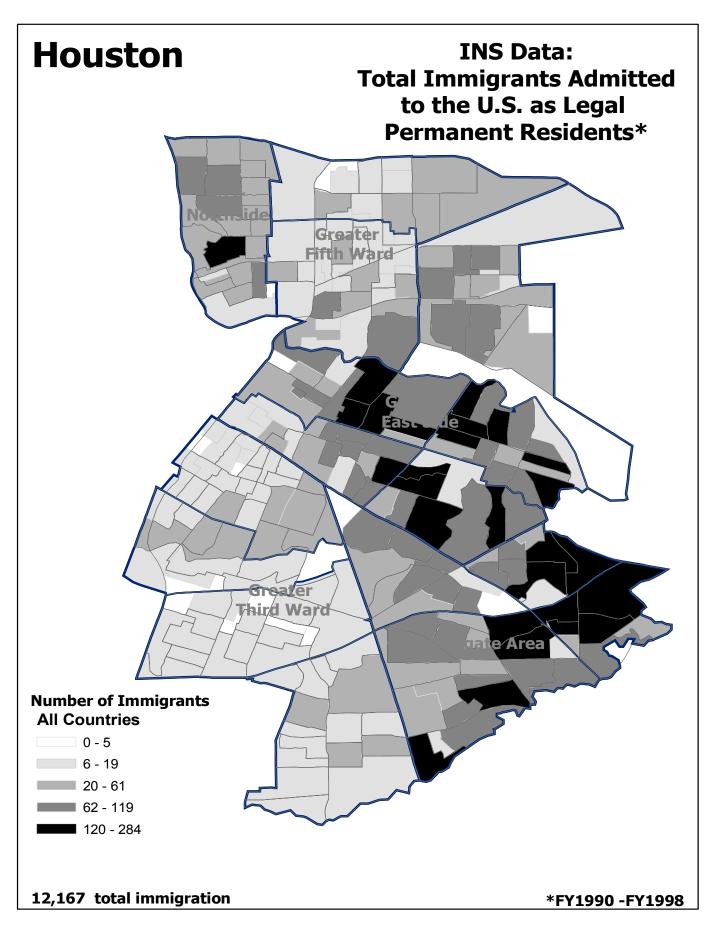


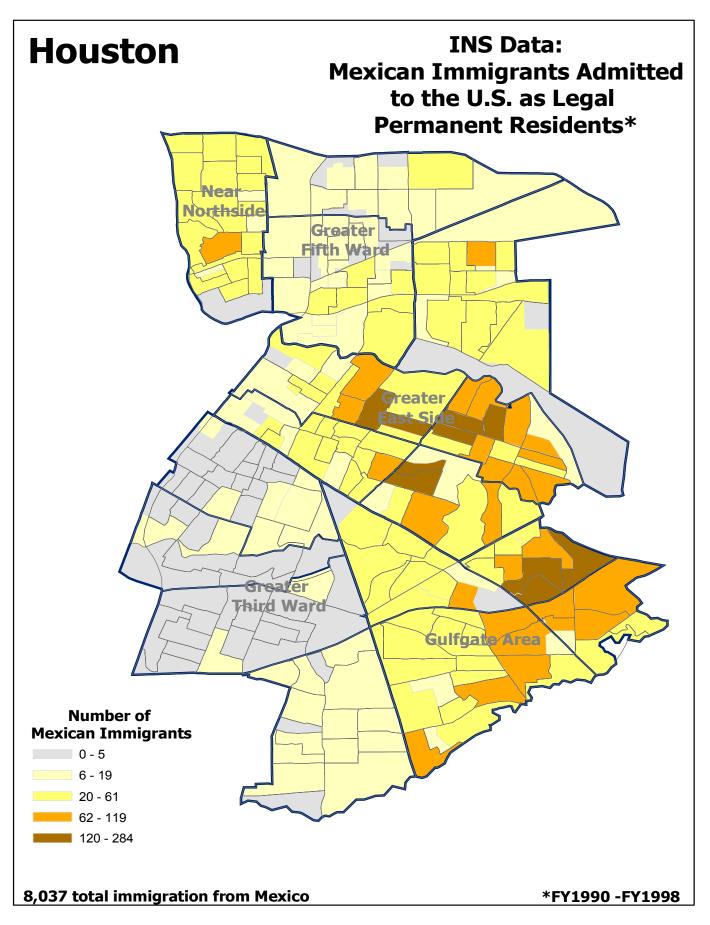
Growth/change in population (% change from Census 1990)

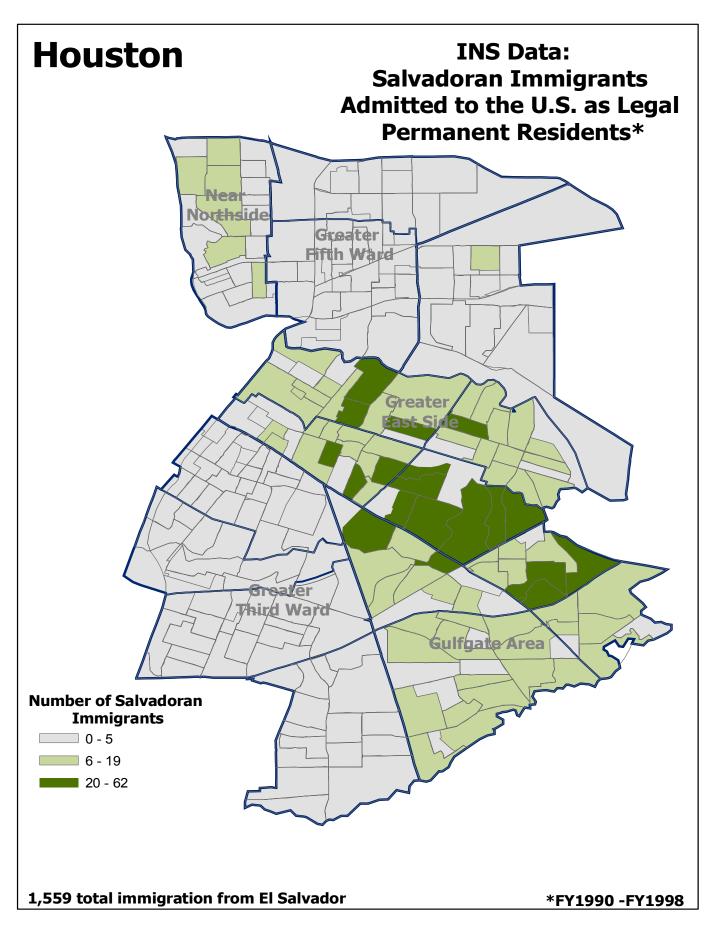


Change in population by group (% change from Census 1990)



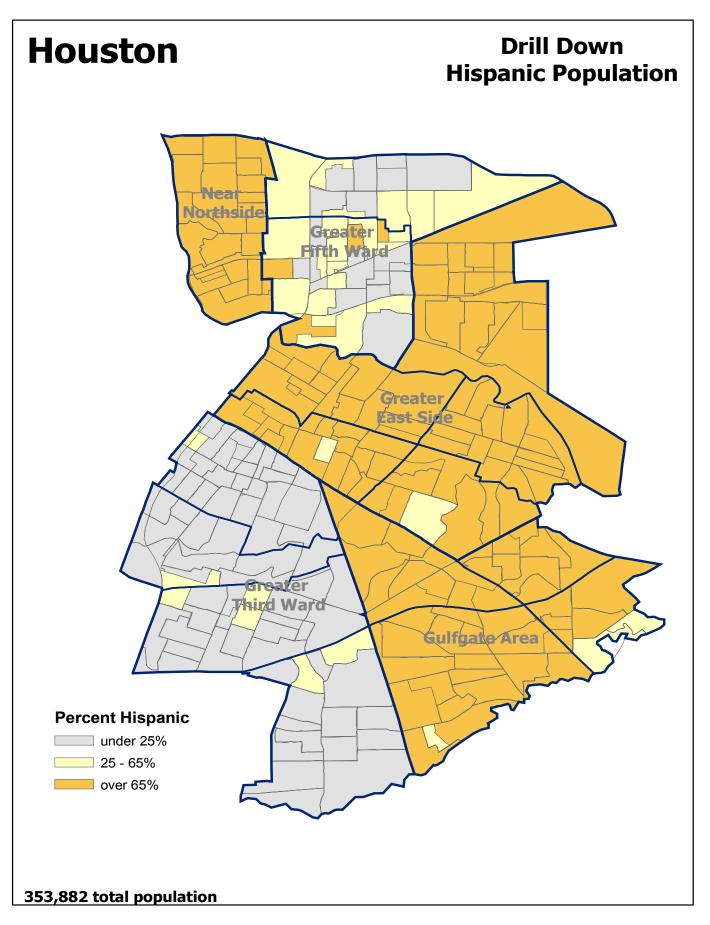


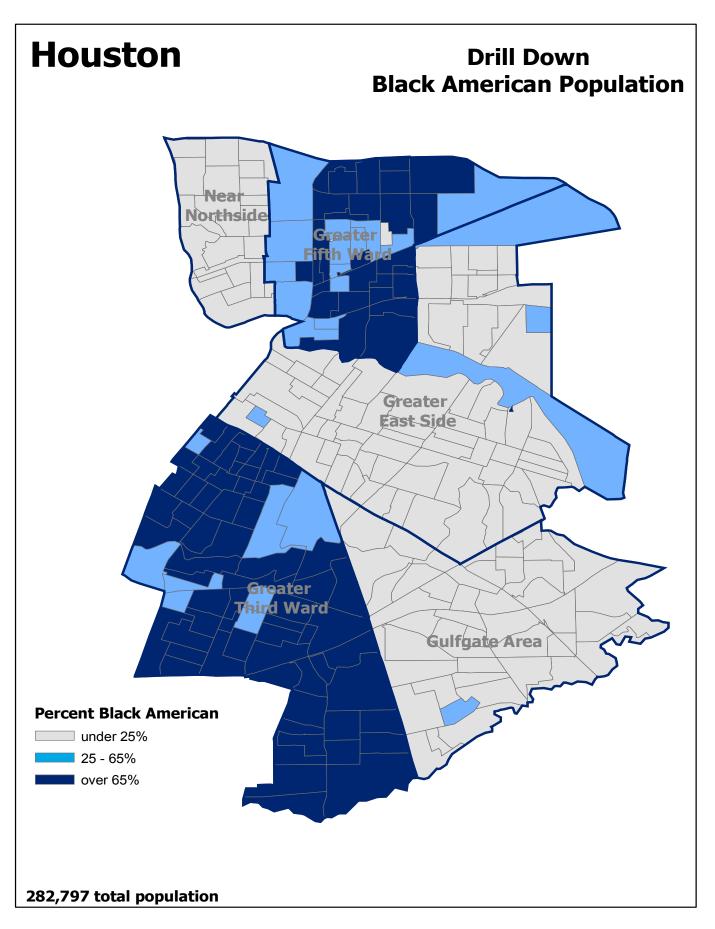


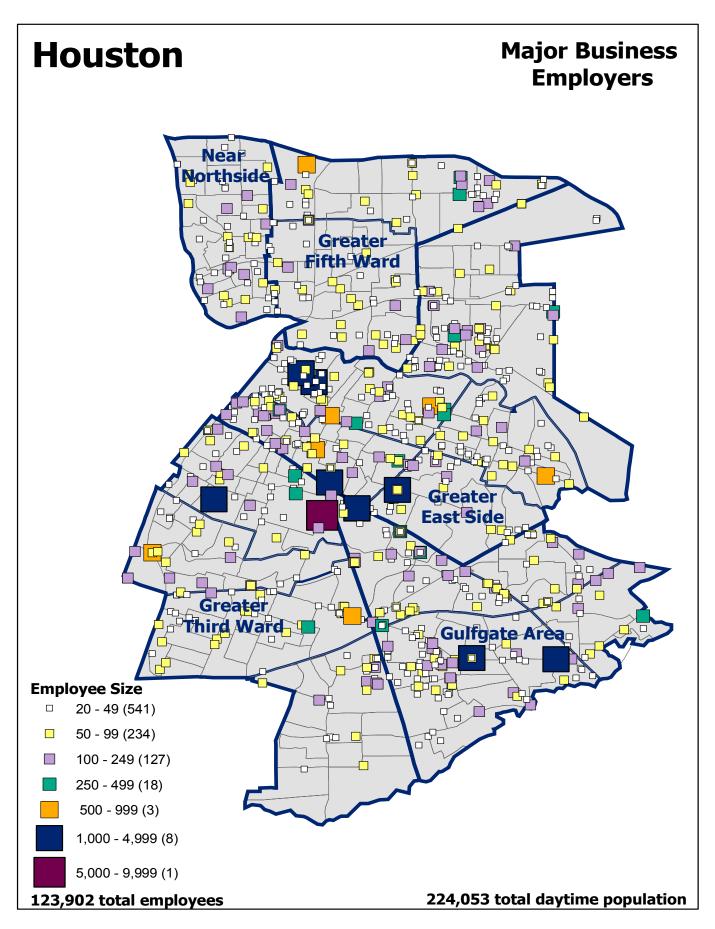


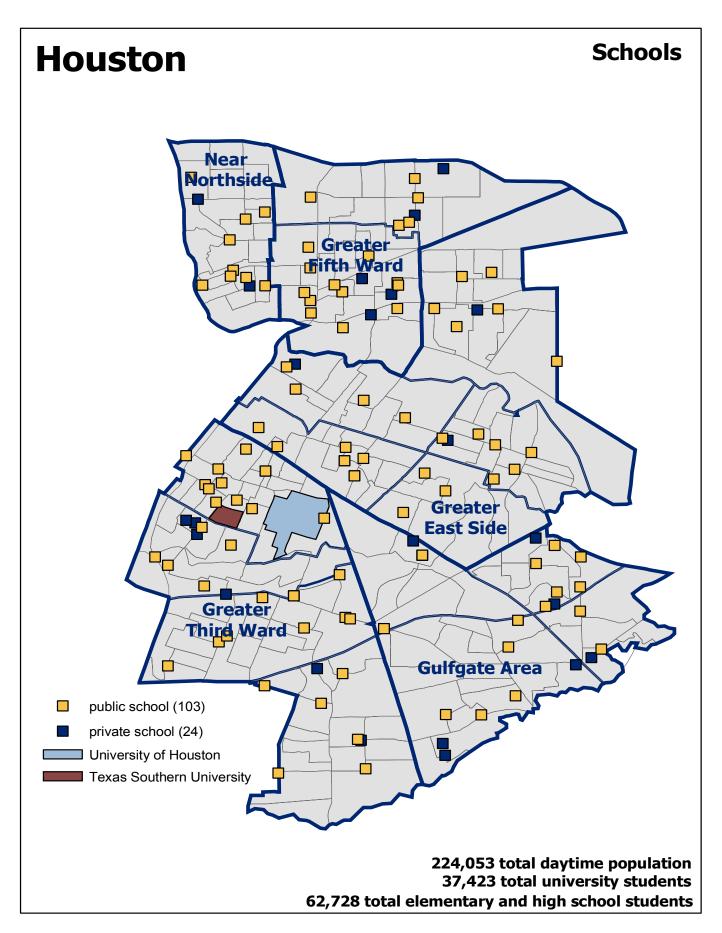
Census Hispanic undercount estimate in Drill Down market

- Drill Down population = 354,000
- 60% Hispanic (Census 2000 estimate) = 212,400
- INS documented immigrants (1990-2000) = 15,200
- 15% ———— 31,860
- Undercount = 16,660



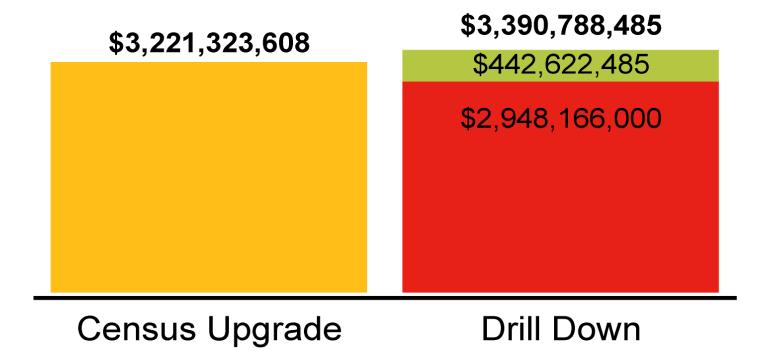




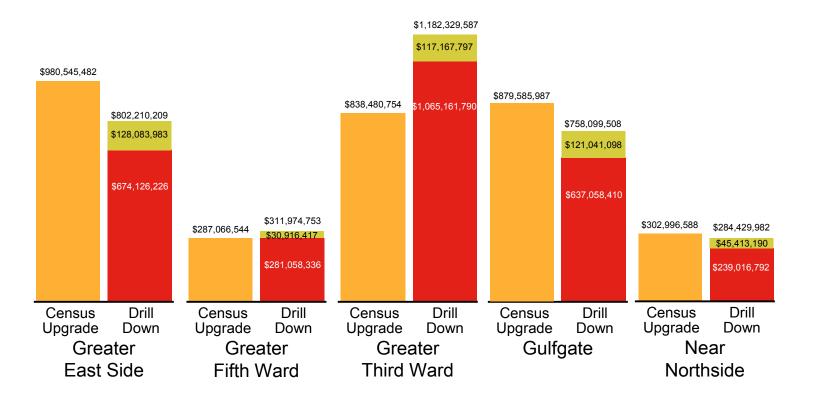


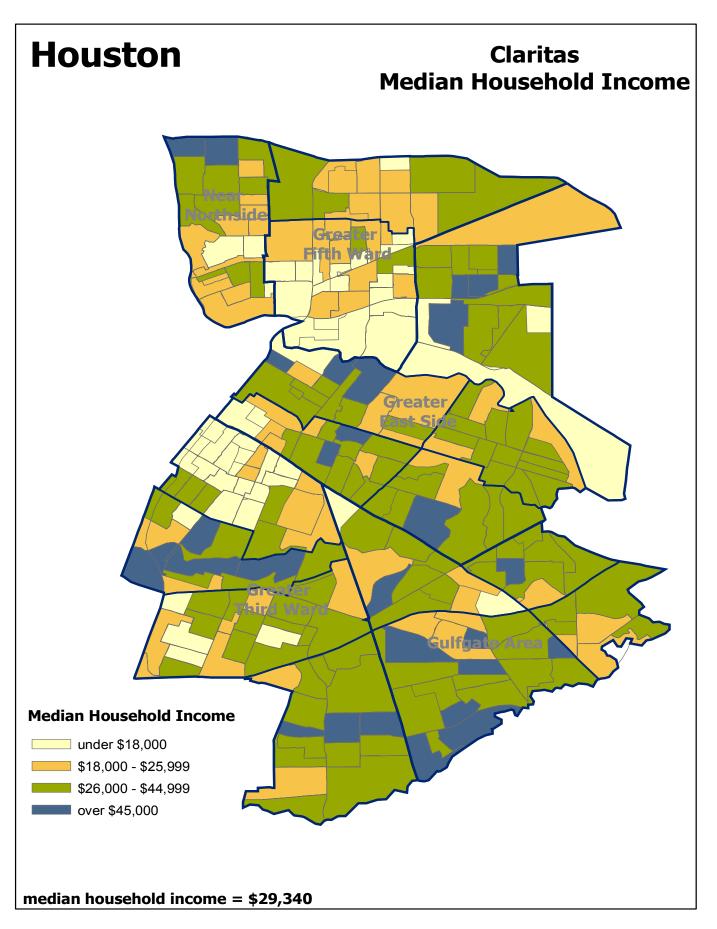
Buying Power

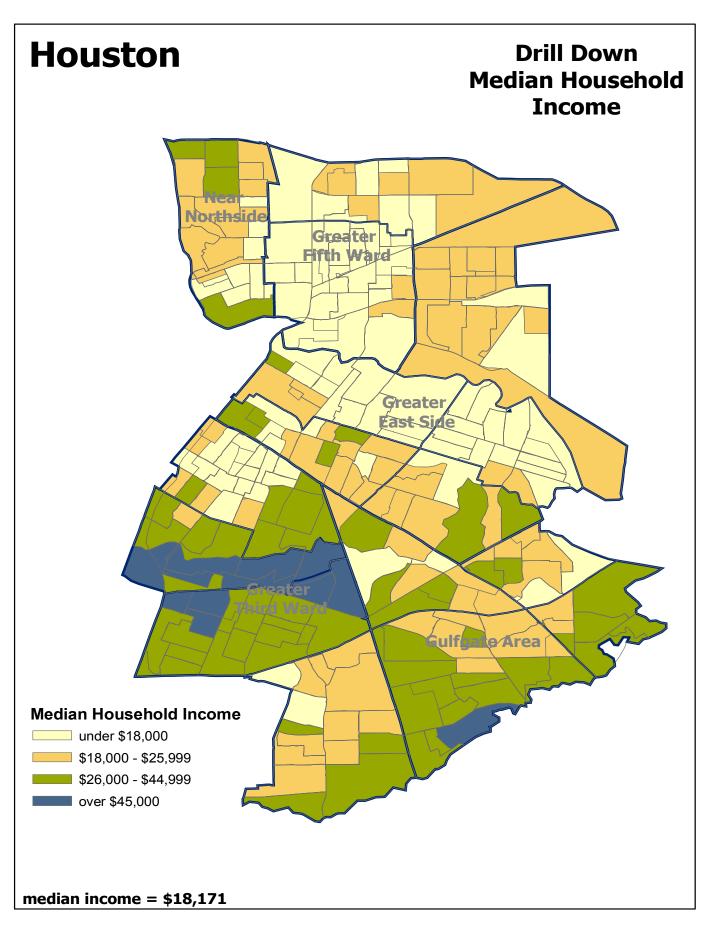
Aggregate expenditure capacity (Combined Drill Down market)



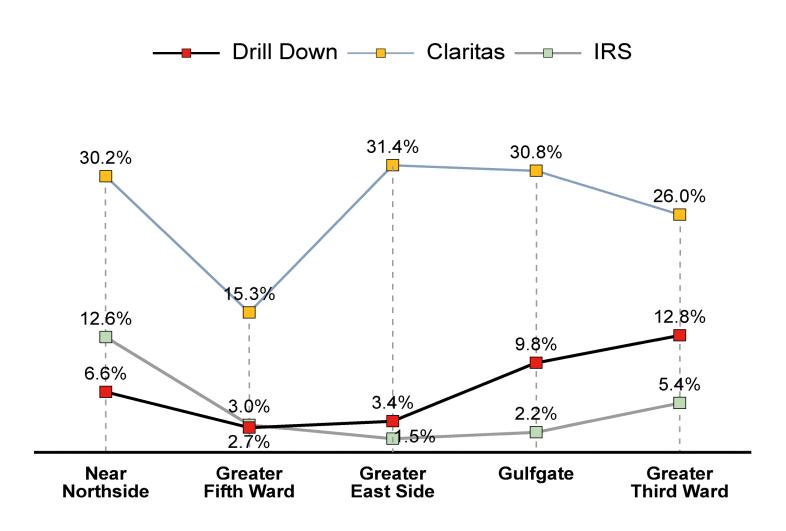
Aggregate expenditure capacity by group

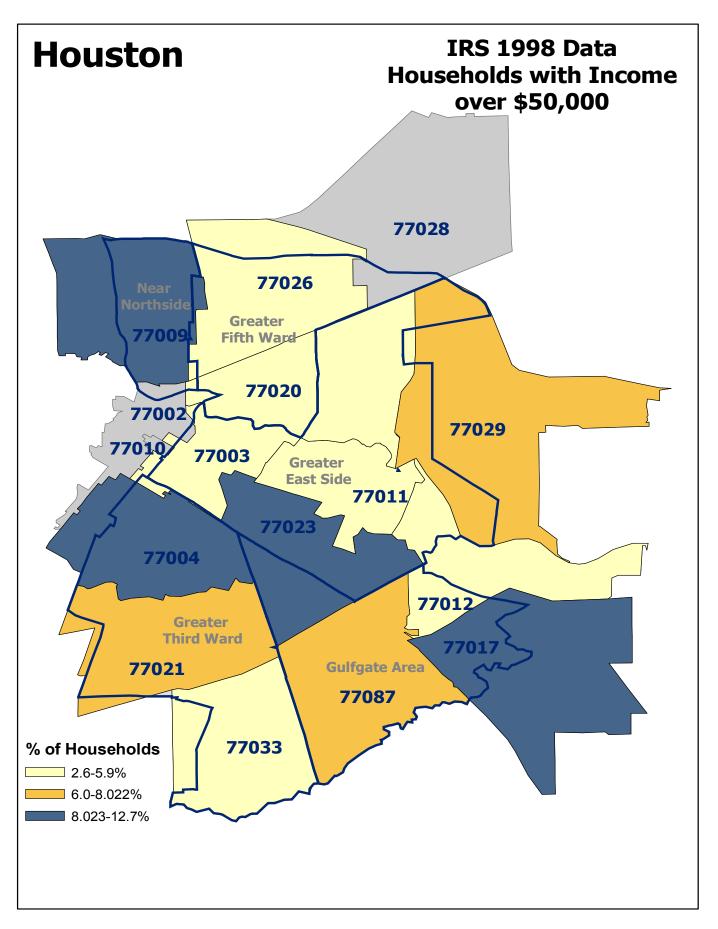


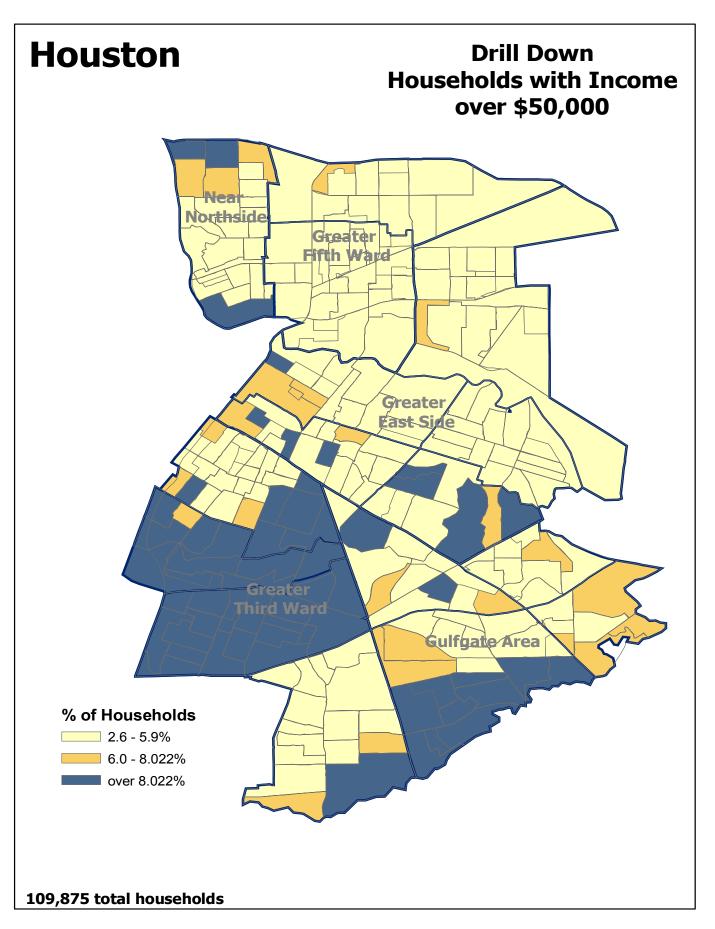


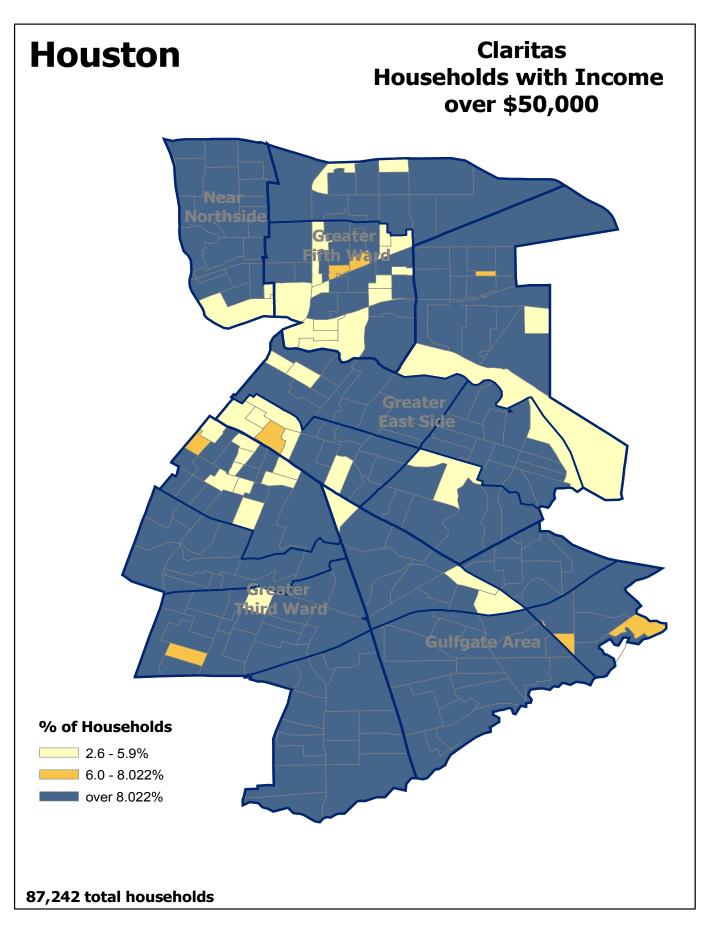


Households with incomes over \$50,000 by group

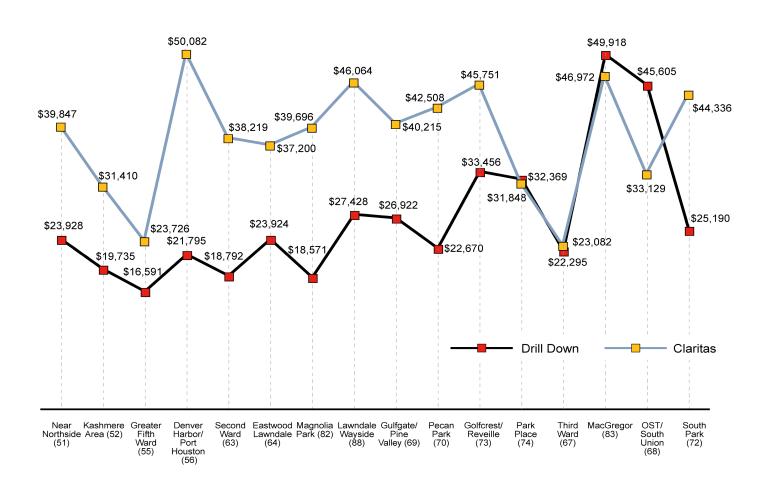


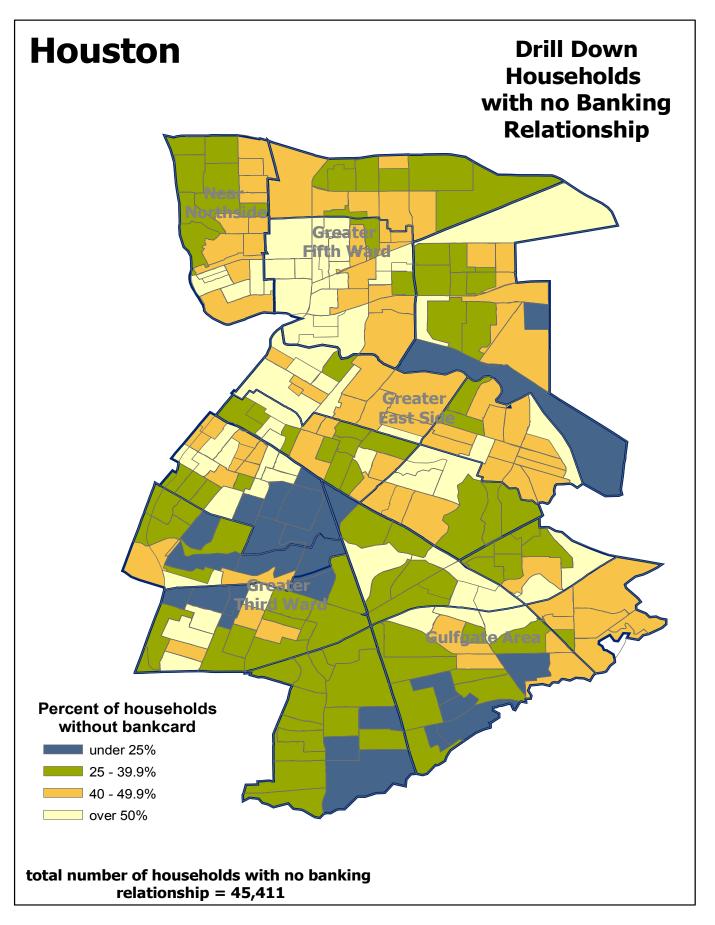


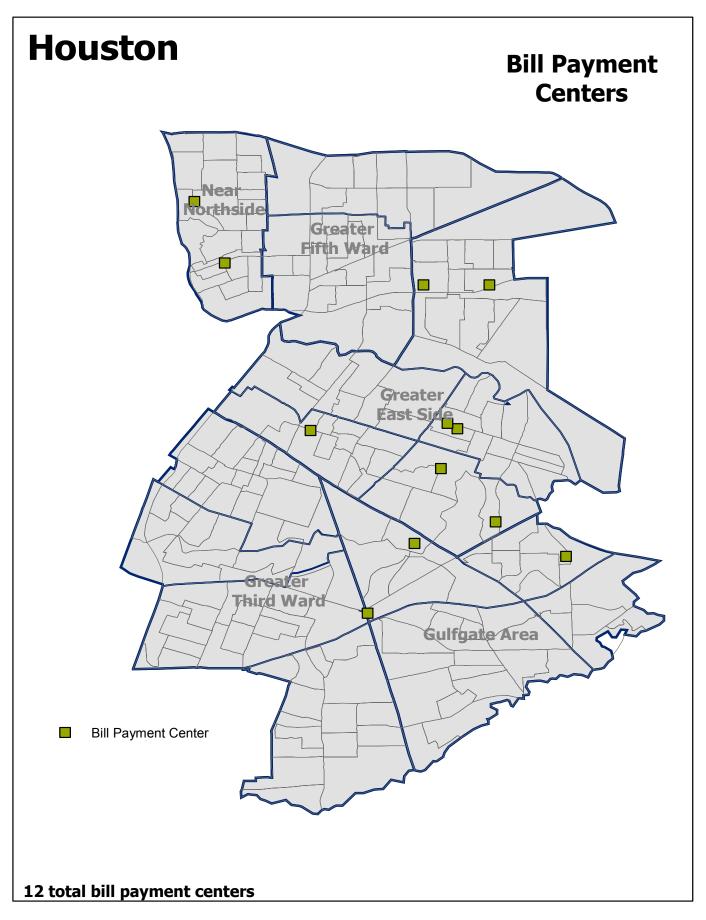




Median household income: Drill Down versus Claritas by Super Neighborhood







Utility bill payments at bill payment centers in Drill Down market

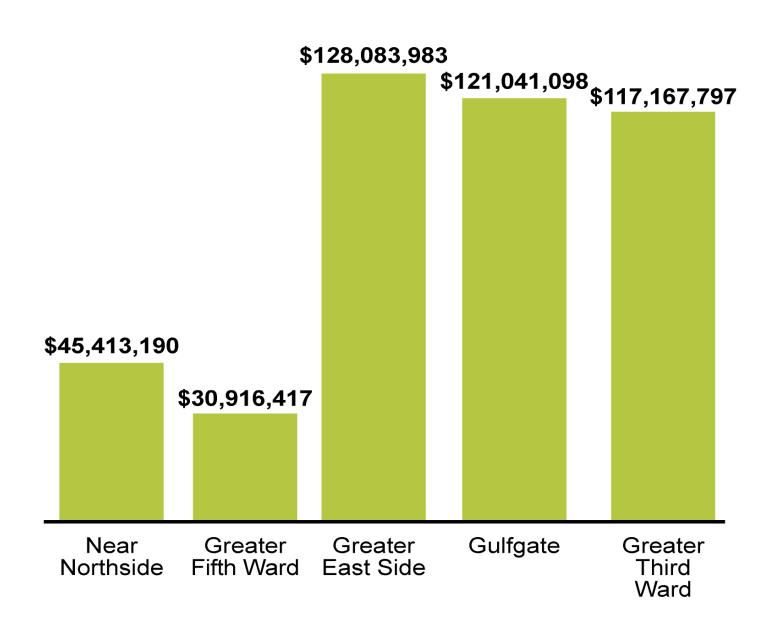
Bills paid in cash in 2000:

\$9,504,468.88

Bills paid by check in 2000:

\$2,452,775.71

Cash economy by group (\$443 Million)



Houston Drill Down Neighborhoods

Households per acre

3

Income per acre

\$110,772

Households per residential acre

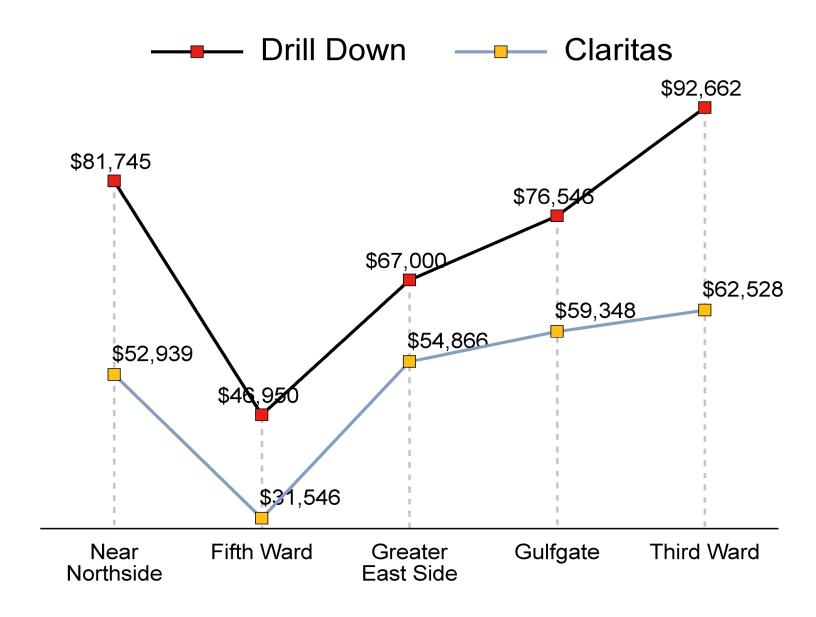
7.2

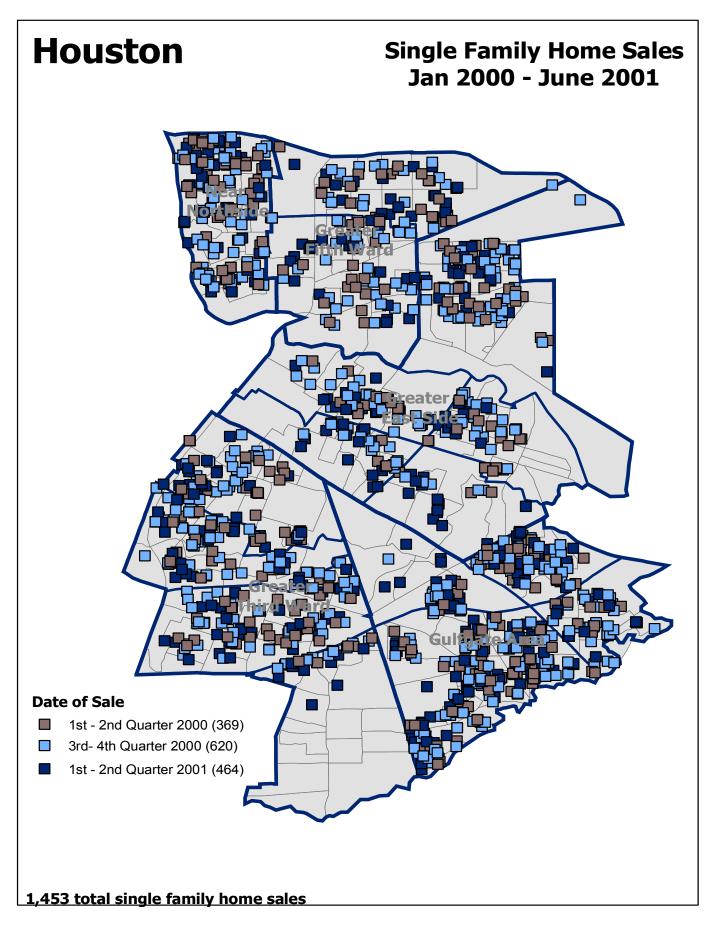
Income per residential acre

\$223,192

Home Sales Values

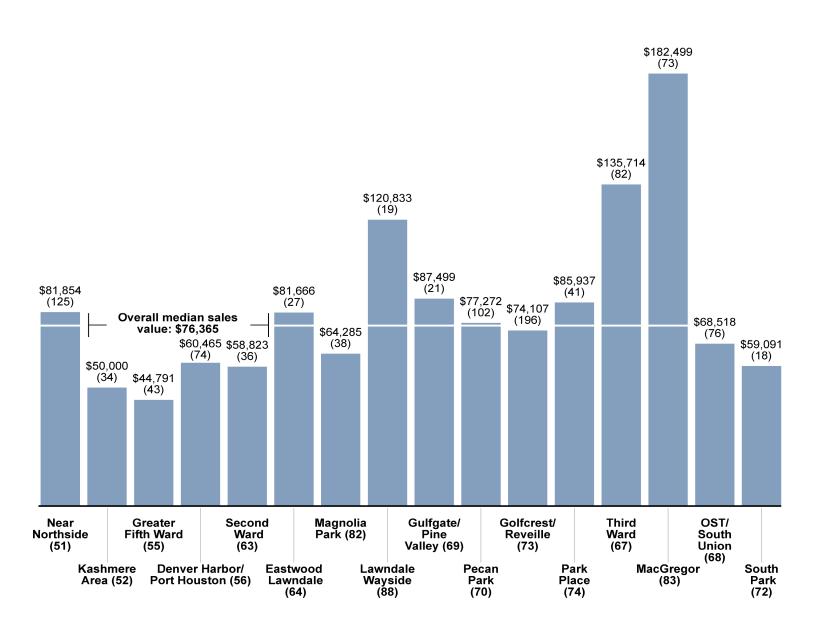
Median home values: Drill Down versus Claritas by group





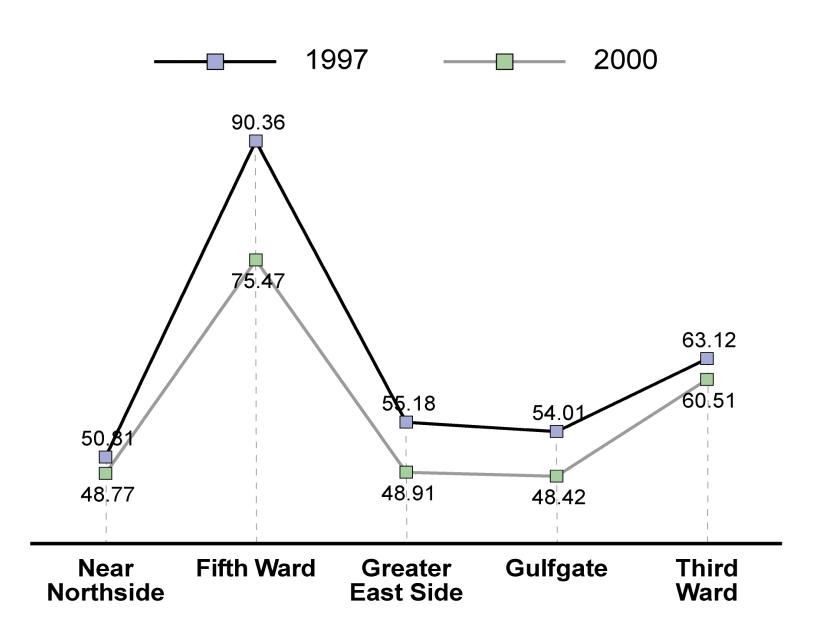
Single family home sales

Number of single family home sales by group in parenthesis 445 single family home sales were missing price and thus excluded from calculation of median home value

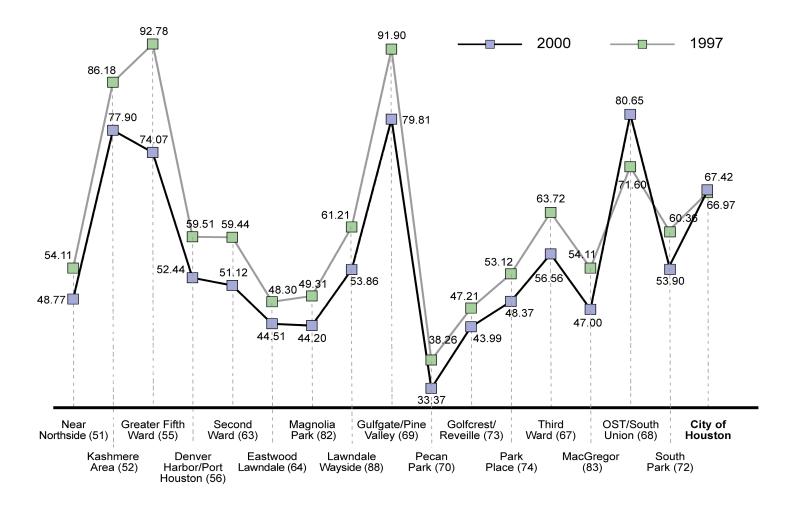


Risk: Crime and Stability

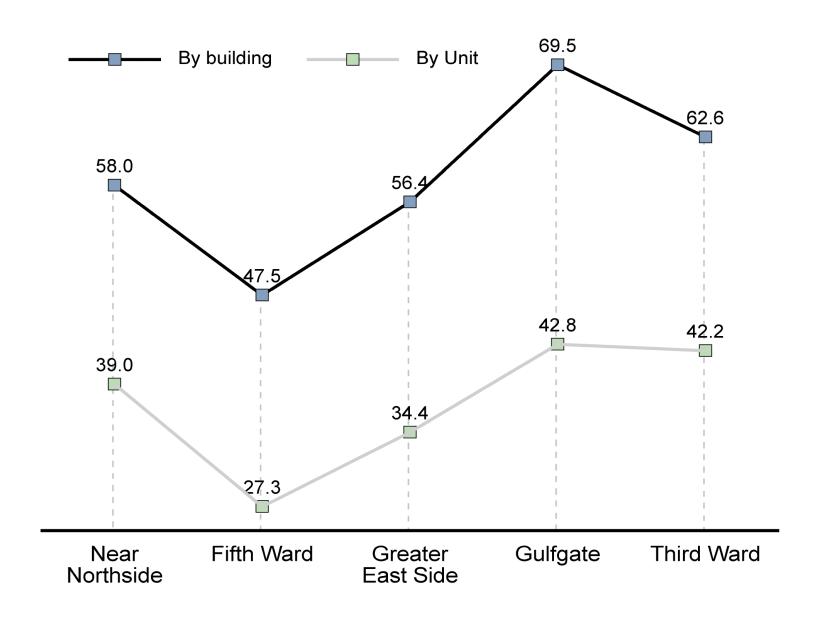
Total incidents of crime by group (2000 versus 1997)



Total incidents of crime by super neighborhood (2000 versus 1997)

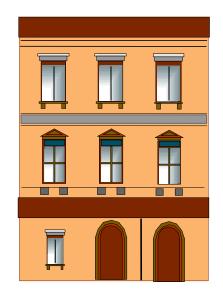


Owner Occupancy by group



Owner Occupancy

3 units
1 building
1 owner



Owner occupancy per unit: 33% per building: 100%

1 unit 1 building 1 owner



Owner occupancy per unit: 100% per building: 100%

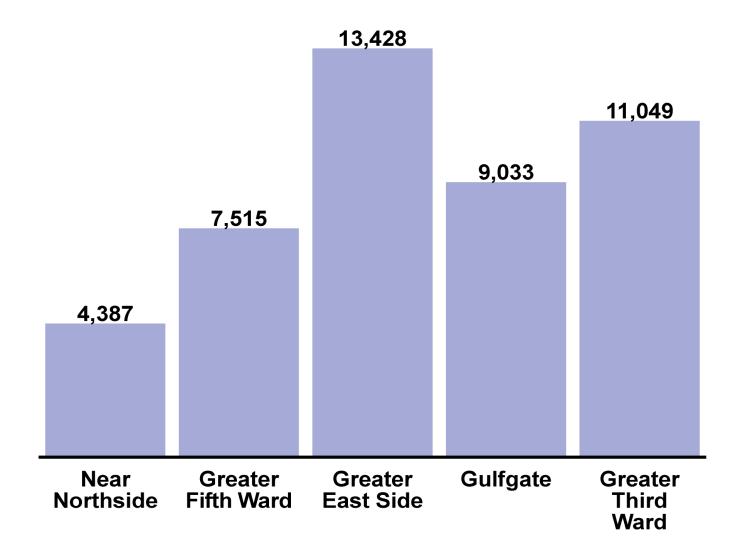
Houston

Owner occupancy

per unit: 37.7% / per building: 59.8%

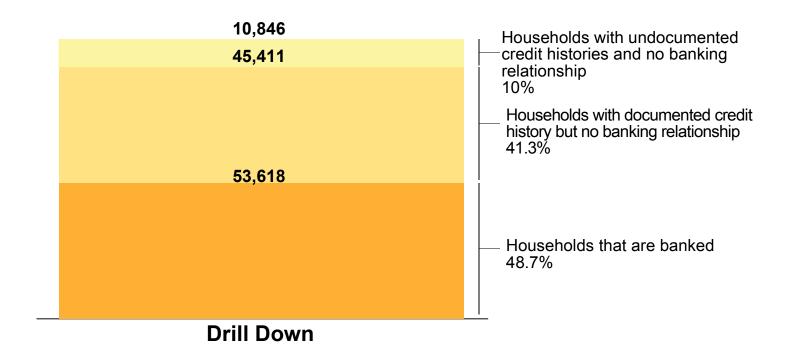
The Market Opportunities

Households without documented banking relationship by group



^{*}An additional 10,846 households with undocumented credited histories and no banking relationship were uncovered by the Drill Down

Households without documented banking relationship



Major business market

8,279 businesses \$25 billion in revenue 124,000 employees

Businesses 2001 (123,902 employees)

8,279 Houston businesses

2,755 (33.3%)

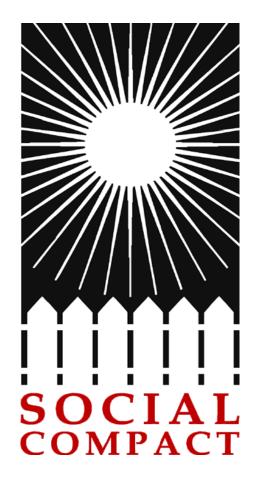
5,524 in business three or more years (66.7%)

Houston Businesses 2001

Drill Down neighborhood

110,000 households 354,000 residents

\$3.4 billion income
224,000 daytime
population



Promoting Sustainable

Business Investment In Undervalued Markets

Houston Size/Growth

	Census 2000	Drill Down	
Population	281,262	353,882	
Population change (1990 – 2000)	3.9%	30.7%	
Households	86,352	109,875	
Households per residential acre		7.8	
Daytime Population		224,053	

Houston Buying Power

	Census Upgrade	Drill Down
Average household income	\$36,924	\$26,832
Cash economy overlay		\$442,622,485
Adjusted average household income		\$30,860
Adjusted aggregate household income	\$3,221,323,608	\$3,390,788,485
Concentrated income per residential acre		\$238,534
Median housing sales value	\$54,598	\$76,299
Real estate appreciation		55.7%
% households without banking relationship		51.3%

Houston Risk/Stability

	City of Houston	Drill Down Neighborhood
Change in crime (1997 – 2000)*	0.7%	-9.5%
2000 crime per 1,000 people*	67.42	54.66

	Drill Down
Owner occupied units	37.7%
Owner occupied buildings	59.8%
Decrease in vacancy by unit level	8.1%

^{*}Census 2000 population is used for both the 1997 and 2000 crime per 1,000 people estimate